

ORDER SHEET

WEST BENGAL HOUSING INDUSTRY REGULATORY AUTHORITY

Complaint No. COM-000463

Dipak Kumar Shaw.....Complainant

AND

Bengal Shapoorji Housing Development Pvt. Ltd. Respondent

Sl. Number and date of order	Order and signature of Officer	Note of action taken on order
1 ----- 08.02.2021	<p>Complainant is present in the online hearing filing hazira through email.</p> <p>Learned Advocate, Smt. Sanjukta Roy, representing the Respondent is also present in the online hearing filing hazira and authorization through email.</p> <p>Heard both the parties at length.</p> <p>The case of the Complainant is that he booked a flat in the project named "Sukhobrishti", Spriha, Phase-8, and his flat Number is P-8/501649-L/59/1005. The Complainant requested the Respondent for cancellation of the booking of the flat and refund of their money as soon as possible due to their financial problem. As per the direction of the Respondent they wrote a cancellation letter and sent the letter through email to the Respondent on May 27th, 2020. But till date no progress has been made in this regard.</p> <p>The Complainant prays for the relief of the execution of the agreement for cancellation of the flat booked by him as soon as possible and refund of his</p>	

money after deducting charges as mentioned in GTC documents.

The Respondent prays for some time to file written response on a notarized affidavit against the complaint petition.

After hearing the Complainant, this Authority is pleased to admit this matter for further hearing as per Rule 36(2) of WBHIRA Rules, 2018, as the Authority is of the opinion that there exists sufficient ground prima facie to proceed for further hearing.

The Complainant is directed to submit his total submission regarding this complaint petition on a notarized affidavit, annexing therewith a signed copy of the complaint petition and notary attested photo copies of other supporting documents and send it to the Authority by speed post or by hand delivery and also through email a scan copy of the same, after serving a copy to the Respondent in the same way, within 3 weeks from the date of receipt of this order by email.

Respondent is directed to submit their Written Response on a notarized affidavit in respect to the complaint petition and send it to the Authority by speed post or by hand delivery and also through email a scan copy of the same, after serving a copy to the Complainant in the same way, within 3 weeks from the date of receipt of the affidavit of the complainant.

Respondent is further directed to give a refund schedule mentioning the total amount to be refunded along with date / month and amount of refund to

be made by the Respondent to the Complainant in the notarized affidavit as mentioned above.

Fix 07.05.2021 for further hearing and order.



(SANDIPAN MUKHERJEE)
Chairperson
West Bengal Housing Industry Regulatory Authority



(HAR GOBIND SINGH)
Member
West Bengal Housing Industry Regulatory Authority



(TAPAS MUKHOPADHYAY)
Member
West Bengal Housing Industry Regulatory Authority